

FOR IMMEDIATE RELEASE

Contact: Julie Muller 405.486.2530

MCBRIDE ORTHOPEDIC HOSPITAL NAMED 2023 PRESS GANEY HUMAN EXPERIENCE PINNACLE OF EXCELLENCE AWARD® WINNER

[OKLAHOMA CITY, January 9, 2024] McBride Orthopedic Hospital has been named a 2023 Human Experience (HX) Pinnacle of Excellence Award® winner by Press Ganey, the global leader in healthcare experience solutions and services. This award is part of Press Ganey's annual ranking of the top hospitals and health systems in the country, according to performance in patient experience.

As a winner of the Press Ganey HX Pinnacle of Excellence Award®, McBride Orthopedic Hospital has ranked in the top 5% of healthcare providers in delivering patient experience over a minimum of 3 consecutive years. Press Ganey works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve overall safety, quality and experience of care.

"By putting their patients and workforce first each and every day, McBride Orthopedic Hospital is demonstrating an unwavering commitment to their employees and to the communities they serve," said Patrick T. Ryan, chairman and chief executive officer, Press Ganey.

Mark Galliart, CEO, McBride Orthopedic Hospital, added, "This accolade represents staff who are passionate about working for this organization, deliver superior patient outcomes and are committed to personal, compassionate care."

To learn more about McBride Orthopedic Hospital, visit www.mcboh.com.

Press Ganey, the leading Human Experience (HX) healthcare performance improvement company, offers an integrated suite of solutions that address safety, clinical excellence, patient experience and workforce engagement. The company works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care. Press Ganey is a PG Forsta company.

McBride Orthopedic Hospital is a 100% physician-owned specialty hospital accredited by DNV GL – Healthcare. Physician-owned healthcare organizations provide high quality, efficient, patient-focused care, equal access, patient choice, price transparency and higher patient satisfaction.

#